If the card is lost, stolen or unusable, GALERIA Karstadt Kaufhof GmbH assumes no liability. Whoever presents the card is deemed to be entitled. The card cannot be blocked. The credit on this card is neither interest-bearing nor paid out for cash. GALERIA Karstadt Kaufhof GmbH reserves the right to refuse payment in individual cases if payment is not possible due to a technical problem. GALERIA Karstadt Kaufhof GmbH assumes no liability if the card is lost, stolen or unusable. Whoever presents the card is deemed to be entitled. The card cannot be blocked. The credit on this card is neither interest-bearing nor paid out for cash. Please note vouchers cannot be returned once they have been dispatched. All forms of gift voucher (including e-codes) and gift cards are non-refundable and cannot be exchanged under any circumstances. This includes any instance where a retailer ceases trading, or suspends acceptance of vouchers. This is a digital product and will be delivered via email.