

Flight Experience e-voucher sales are final and non-refundable. • Flight sim availability check and e-voucher code redemption is done at the website <https://wingsacademy.sg/bookasim>. Enter the e-voucher code as a promo code or discount code before checkout. The simulator session is confirmed as soon as the reservation is successful. • All sales of the made on the wingsacademy.sg booking website are final and non-refundable. However, customers will receive a full refund or credit in case of operator cancellation due to urgent maintenance or other unforeseen circumstances. Do note that bookings are transferable. • We recommend arriving at our premises at least 15 minutes before your actual time slot to ensure the session starts on time. Change of date and/or time is allowed, provided the change is made at least 48 hours in advance. The session will begin and end strictly based on the reserved booking slot timing. • The simulator centre's location and various FAQs are available at <https://wingsacademy.sg/contact-us>