

The recipient must have an active and valid account to redeem the eGift Card at the same store where it was issued. The eGift Card is available for use across all global locations where the service is officially supported. After a successful purchase, you will receive your eGift Card from the purchase website or store. Each eGift Card has a unique code that corresponds to a specific amount of diamonds or in-game currency. The recipient is responsible for the safekeeping of the eGift Card. The eGift Card may not be exchanged, refunded, or voided. The eGift Card may be subject to other terms and/or conditions of Sawa Play.

**How to Use Your eGift Card** The eGift Card can be used to recharge diamonds to your Sawa Play user ID. Visit the Sawa Play recharge website at [redeem.jackaroo-giftcode.com](https://redeem.jackaroo-giftcode.com). Click on the input field at the top and enter the user ID you wish to recharge (you can copy your ID from your profile within the app). Click "Next," then enter the unique eGift Card code you received. Click "Redeem" to complete the process. Once the eGift Card has been verified, a "Redemption Successful" message will appear, and the diamonds will be added to the selected user ID. eGift Cards once issued cannot be canceled, exchanged, extended or refunded and are subject to the terms & conditions of the merchant. Items purchased using this eGift Card are refundable as per the refund and exchange policy of the merchant. The merchant is solely responsible for the product & service provided to customers through the use of this eGift Card.