



and explore certain digital content made available on the Online Store by the Store Operator, such as apps, games, music, movies, books, magazines, or other digital content or services. (b) other customer support services including, for example, payment-related support (such as payment troubleshooting for E-vouchers and other payments), content quality service (such as collecting user feedback and ensuring digital content offered on the Online Store meets applicable Online Store policies), technical assistance and troubleshooting to ensure smooth operation of Play for users, facilitating the provision of customer feedback to digital content providers and user education services. 6. Limitation of Liability. GAZ is not liable if this e-voucher is lost, stolen, destroyed, or used without a user's permission. GAZ makes no express or implied warranties, including warranties of satisfactory quality, merchantability, or fitness for a particular purpose, on these E-vouchers except those imposed by law. In the event this e-voucher is non-functional due to a technical problem, GAZ will credit the e-voucher's balance with the amount of balance that was on the non-functioning card. GAZ is not liable for any failure of E-vouchers to work in the manner described in these terms of service caused by a third party such as the failure of the internet, of a computer, mobile or other device used to access the internet, or of an internet service or mobile network provider. 7. Previously Issued E-vouchers. As of November 9, 2020 ("Effective Date"), GAZ is the issuer of all E-vouchers and E-vouchers balances, regardless of issuance or the purchase date and, as of the Effective Date, GAZ assumes all obligations and rights in respect of E-vouchers from Google Asia Pacific Pte Ltd ("GAP"), regardless of any statements to the contrary on the E-vouchers themselves. By redeeming this e-voucher after the Effective Date you will be deemed to have accepted this change and it will be binding on a user. Nothing in this clause shall prejudice your rights to redeem and use E-vouchers pursuant to these terms. 8. Not a Deposit-taking or Banking Business. GAZ is neither a bank nor a deposit-taking institution, this e-voucher is not a deposit instrument, and e-voucher funds do not amount to a deposit placed with (loan borrowed by) GAZ. 9. General Terms. These terms incorporate and are subject to the Google Play Terms of Service. Use of the services described herein is further subject to the terms of service for Google Payments and the Google Privacy Policy. When a user purchases, receives, or redeems an e-voucher, the user agrees that the laws of Hong Kong apply, without regard to principles of conflict of laws, and that such laws will govern these E-voucher's terms of service. If a user has a complaint, the user agrees to contact Customer Care first and allow GAZ to try to resolve the complaint prior to taking any other action. GAZ reserves the right to change these terms of service from time to time in its discretion to the extent permitted by law. GAP and as of the Effective Date GAZ (as the case may be) may, at any time and without further consent from a user or any other person, assign or otherwise transfer all or any of its rights and/or obligations under these terms. If these Terms or any part of it is translated into any other language, the original English language text will take precedence in the event of a conflict.