

The Qanz eGift Card purchased needs to be exchanged at any AZADEA store for a physical Qanz Gift Card at the cashier (except for F&B and KIKO Milano), before the 12-month validity of the eGift expires. Once exchanged, the physical Qanz gift card can be used for the course of 2 full years, after which the card will expire. The physical Qanz card can be used in any AZADEA stores (except for KIKO Milano stores) and it can be used in multiple stores, for a single or multiple transactions, across borders (except for Egypt and Lebanon) until the balance is depleted or up to 2 years. For a full list of the stores where Qanz eGift Card can be redeemed in Kuwait, please visit [www.qanzcard.com/english/qanzcard](http://www.qanzcard.com/english/qanzcard) and select Kuwait from the country list. For more info about the card, please visit: [www.qanzcard.com](http://www.qanzcard.com) How to Redeem: Present the e-voucher/Claim Code and PIN/Serial Number at the cash register in AZADEA Group's physical store. You will receive from the cashier an activated Qanz card ready for immediate use. Expired eGift Cards cannot be extended, exchanged or refunded. Items purchased with the Qanz Card are refundable only to a Qanz Card as per the brand policy. Items purchased by the eGift Card are refundable as per the refund and exchange policy of the store and YouGotaGift is not responsible for the product & service offered by the merchant. YouGotaGift.com does not accept cashback, refunds or returns.