

1. Valid only in Ahmedabad, Bangalore, Chennai, Delhi, Noida, Gurgaon, Hyderabad, Kolkata, Mumbai, Pune, Bhopal, Chandigarh, Coimbatore, Indore, Jaipur, Jalandhar, Lucknow, Kanpur, Ludhiana, Mysore, Nagpur, Patna, Surat, Vadodara, Vijayawada, Guntur and Visakhapatnam. 2. The voucher can be used on <https://www.bigbasket.com/>. 3. Gift cards (vouchers) can be used on the BigBasket websites, app and M-site. 4. Gift cards (vouchers) will be valid for a period of up to 12 months from the date of issue. 5. The entire amount of the gift card (voucher) will be redeemed and credited to the bb wallet. After the amount is credited, it can be used across multiple orders. 6. Gift cards (vouchers) are not redeemable for cash or credit. 7. If the customer misplaces the gift card, BigBasket shall not be responsible to reimburse / refund. 8. No duplicate will be issued if the gift card is lost or misplaced. 9. Gift cards (vouchers) cannot be re-validated once expired. 10. The holder of the gift card is deemed to be the beneficiary. 11. Validity period of the gift card will not be extended under any circumstances. 12. Any dispute should be referred to BigBasket and the decision of BigBasket shall be final. 13. If a gift card (voucher) is purchased in a city not mentioned above, the amount will not be reimbursed / refunded.